

We empower
professionals
with knowledge
and unleash
their potential.

We help
corporations
fire-up their digital
transformation with
methodologies
that work.

We accredit
training
organizations
to rise above
rigorous standards
of excellence.

Certifications Portfolio

— PeopleCert is the global leader
in the assessment
and certification of skills.

PeopleCert

All talents, certified.

IT Governance & Service Management

— Helping individuals and organizations optimise IT governance & Service Management to realize business change, transformation, and growth.

 **ITIL®** is the most widely accepted approach to IT service management in the world. It suggests a holistic approach to managing end-to-end services and advocates that IT services are aligned to business needs and support its core processes.

 **COBIT® 5** (Control Objectives for Information and Related Technology) is a globally accepted framework for the governance and management of IT. It aligns business goals with IT processes and goals, providing tools, resources, and guidance.

 **Lean IT** is an extension of Lean Principles, applied in an IT environment. The approach is a way of thinking and acting, focusing heavily on organizational culture. The goal of Lean IT is to continuously improve the value delivered by businesses and the professionalism of IT people.

 **SDI®** (Service Desk Institute) provides internationally recognised standards for service desk and IT support professionals which set out clear definitions for the key service desk roles and form the basis of Service Desk Analyst and Service Desk Manager qualifications. The qualifications verify candidates' understanding of service desk requirements and skills and are designed to positively impact the effectiveness of the critically important IT support functions that keep technology in today's organisations running.

 **The Rational IT Model™ (TRIM)** is a reference model for the adoption of IT Service Management as a practice. It includes all the processes, roles, templates, and procedures needed to implement IT Service Management that provides value to the business.

Project, Program & Portfolio Management

— Effective project, programme, and portfolio management aligns services with strategic objectives, ensuring the best possible return on investment.

 **PRINCE2®** (Projects In Controlled Environments) is a process-based methodology that provides the essentials for project management. It is the de-facto project management standard for public projects in the UK. PRINCE2® can be tailored to the needs of any organization and can be used for the management of projects of any type and scale.

 **PRINCE2 Agile®** is the world's most complete project management solution, combining the flexibility and responsiveness of agile with the clearly defined framework of PRINCE2®.

 **MSP®** (Managing Successful Programs) consists of a structured framework for organizations of all sizes and from all sectors to improve practices, offer better services and more effectively prepare for the future.

 **P3O®** (Portfolio, Program and Project Offices) provides a universally applicable guidance that facilitates effective portfolio, program and project management through enablement, challenge, and support structures. It is aligned to PRINCE2®, MSP® and M_o_R®.

 **MoV®** (Management of Value) offers guidance on maximizing value and making optimal use of resources. It has evolved from many years of successful value management practice.

 **MoP®** (Management of Portfolios) offers guidance on management of change projects and programs. It provides an overview of portfolio management, including the principles, techniques, and practices to run alongside an organization's business as usual.

DevOps

— DevOps is a software development methodology, which is an evolution of existing IT best practices from ITIL, Lean and Agile into a development and operations approach that supports automation and continuous delivery, and encourages a culture of collaboration and learning to help IT deliver business value better, faster and cheaper than ever before.

 **PeopleCert DevOps** is a suite of qualifications that provides practical guidance on how to successfully apply DevOps in day-to-day work. Professionals can embark on a DevOps journey with five modules that support effectiveness in daily performance and are enriched with guidance on integration with IT operations practices, focusing on value and quality.

DevOps Fundamentals • DevOps Leadership • DevOps Engineer • DevSecOps • DevOps Site Reliability Engineer

Scrum

— Scrum is a lightweight framework that enables teams and organizations design, develop, and deliver better products faster, while adapting to external changes.

 **PeopleCert Scrum** provides candidates with the skills and knowledge they need to understand, apply, and scale Scrum and to succeed as professionals working in Scrum-enabled organizations and Agile environments.

Scrum Master I • Scrum Master II • Product Owner I • Product Owner II • Developer

Business Transformation

— Transformation is a distinct change to the way an organization conducts its business. Transformation happens in many different forms, from small-scale local processes to organization-wide transformations that reshape customer interactions.

 **AgileSHIFT®** focusses on the importance of leading change in an organization. Taking a holistic view of an organization, the new lightweight framework prepares organizations for transformational change by creating a culture of enterprise agility. AgileSHIFT is designed to help organizations to thrive in an ever emerging disruptive and competitive marketplace.

Software Development & Testing

— PeopleCert Software Development & Testing certifications offer candidates the practical knowledge, tools, techniques and guidelines to consistently write reliable, maintainable, testable and portable code.

 Building reliable quality software is a major challenge of the times. To tackle this, PeopleCert has developed **Quality Software Development (QSD)** to certify programmers who have the necessary skillset to produce high quality code.

 **PeopleCert DEV Skills** Certifications enable anyone who wants to prove and validate their coding skills in Java, C#, Python, or JavaScript and gain a full-stack mentality, all from one place, available at a fundamental and an advanced level.

Cyber Security & Resilience

— Applying business strategic thinking to cyber security to guarantee business resilience and business continuity.



RESILIA® enables IT and business professionals to upgrade cyber security to balance risk, cost, benefits, and flexibility in their organization. RESILIA expands the ITIL lifecycle approach to aid effective deployment and management of Cyber Resilience in an organization in order to protect their data and digital assets.

Business Management & Improvement

— Lean Six Sigma is probably the most popular business performance methodology in the history of corporate development.



Lean Six Sigma certifications are designed to support corporations in their mission to improve customer satisfaction, performance levels, and time-to-market. Self-employed professionals and consultants also seek these certifications for their cross-industry applications and for well-above-average pay back.

Lean Six Sigma Yellow Belt • Lean Six Sigma Green Belt • Lean Six Sigma Black Belt

Change, Risk & Benefits Management

— Making informed decisions by identifying, assessing, and controlling risk.



M_o_R® (Management of Risk) provides a framework for risk management considering the different aspects of an organization: strategic, program project, and operational.

Languages

— PeopleCert boasts a high-quality qualifications portfolio, one that caters to the global learners' community.



LanguageCert is an Ofqual recognized Awarding Organization committed to developing and delivering high-quality, internationally recognised language exams that enhance the career, education and life opportunities of individuals worldwide.

LanguageCert offers internationally recognized qualifications in English, Spanish and Classical Greek. We are also a Home Office approved provider of SELT exams for UK Visas & Immigration, in the UK and internationally.

Find out more in our dedicated LanguageCert portfolio brochure.

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About PeopleCert

PeopleCert is the global leader in the assessment and certification of professional skills, partnering with multi-national organizations and government bodies to develop and deliver market leading exams. PeopleCert delivers exams across 200 countries, in 25 languages, through its state-of-the-art assessment technology, enabling professionals to reach their full potential and realize their life ambitions through learning.

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